



How It Works

Welcome to PAUL Family!

We would like to welcome you to the PAUL Family!

The PAUL loyalty program has been created especially for you to access to a world of benefits and privileges. As a loyal customer to PAUL, we want to make sure all your experiences with us are unique and special.

Take a look at our benefits including exciting food and beverage discounts, gift vouchers and many more.



Welcome Gift

Once you sign up and become a member of our family, you will be rewarded instantly with a welcome gift.



Punch Card

Buy 6 of your favourite item using your punch card and get the 7th Free. Just give your ID code to our staff members & you will get your punch automatically.



Points Shop (collection)

Dine at PAUL and collect points that allow you to redeem rewards from the points shop. You can use the PAUL app and collect points in UAE, KSA, Qatar, Kuwait, Bahrain, Oman, Egypt and Jordan.

P.S. Please make sure to redeem your rewards from your country of resident only.

Currency	Market currency	1 Currency to points
Emarati Dirham	1 AED	1
Saudi Riyal	1 SAR	1
Qatari Riyal	1 QAR	1
Kuwaiti Dinar	1 KWD	12
Bahraini Dinar	1 BHD	10
Egypt Pound	1 EGP	0.2
Omani Rial	1 OMR	10
Jordanian Dinar	1 JOD	5

Only one voucher can be redeemed per visit. The redeemed voucher cannot be used with any other discount program or promotion.



Points Shop (redemption)

	300 points	600 points	1000 points	2500 points
UAE (AED)	30	60	100	300
KSA (SAR)	30	60	100	300
QATAR (QAR)	30	60	100	300
KUWAIT (KWD)	2.5	5	8.5	25
BAHRAIN (BHD)	3	6	10	30
EGYPT (EGP)	180	360	600	1500
OMAN (OMR)	3	6	10	30
JORDAN (JOD)	6	12	20	60

The points are valid for one year only.

VIP customers corner

Become a VIP customer and get invited to exclusive tasting and events



Tiering System

Tier	Benefits	Number of visits
Gold	One complimentary main course for one time	12 eligible visits-spend in 3 months
Platinum	%5 discount on going for the 3 months and one complimentary main course for one time	24 eligible visits-spend in 3 month
Black	%10 ongoing discount for 3 months and a complimentary main course for 4 people for one time	40 eligible visits-spend in 3 months

Terms and Conditions

- Visit eligibility: The customer should spend a minimum amount per visit, please ask our staff for more info.
- Gold & Platinum discounts: Points will be calculated on the amount of the total bill after discount.
- The tiers discount is not valid in conjunction with any other discount or promotion.
- The tiers will be updated every quarter (3 months) starting 1st July 2018



Your Big Days

- Receive a special present from us on your birthday! Visit your nearest branch along with your ID in order to collect your gift! *Valid only for 7 days
- Kids below 16 years old can collect their gift by showing their ID or passport to our staff